

## Discussion of Warranty Claims

As you may know RoomStores Phoenix, LLC filed for Chapter 11 bankruptcy protection on December 18, 2015.

As part of the bankruptcy process creditor claims will be managed during the process of the bankruptcy proceeding.

Warranty Claims are a creditor claim and since the sales were made before the bankruptcy filing they are subject to the restrictions of the Bankruptcy Code. Warranty Claims cannot be paid in the interim, absent approval of creditors and an order from the Bankruptcy Court.

We do not expect either of these events can occur in the short term. Accordingly, we cannot honor any Warranty Claims until the Bankruptcy process is concluded.

Below is a listing of manufacturer's customer service numbers. We would suggest you contact your manufacturer directly.

At this point we believe all Warranty Claims will be managed as part of the Bankruptcy process, which we anticipate will be concluded sometime in Q4 of 2016.

Please refer back to this website for further information.

We realize this is very likely a large personal inconvenience and we apologize. We are working to make sure all creditor claim issues are resolved as quickly as possible.

### VENDOR CUSTOMER SERVICE NUMBERS

Aamerica Furniture	tinaharrisoffice@gmail.com
Affordable Furniture	662-568-7981
Albany Industries	NA
Art Furniture	909-390-1039
Ashley Furniture	800-777-1658
Austin	336-285-0199
Broyhill	800-327-6944
Canyon Furniture	619-662-3913
Cheers Man Wah	manwahusa5@gmail.com
Design 2000	customerservice@the2000design.com
Easy Rest	602-442-6609
England	423-626-5211
Fairchild	562-633-2840
Hollywood	323-887-9500
Horizon	480-998-1028
HTL International	626-486-2500
Lane	800-225-0265
Magnussen Home	tinaharrisoffice@gmail.com
Modus	310-827-2129
Natuzzi Leather	tinaharrisoffice@gmail.com
Offshore	NA
Parker House	parker-house.com
Progressive	828-459-2151
Robert Michael	facebook.robermichaeldesigs
Sleep Guard	631-414-7763
Sealy	800-697-3259
Stearns and Fosters	800-697-3259
Steve Silver	888-400-8113
Simmons	662-432-0323
Sofytaly	tinaharrisoffice@gmail.com
Temperpedic	888-811-5053
Ultimate Accents	909-529-7595
US Premium Leather	susanb575@yahoo.com
Vaughan	276-236-6111
Whalen	877-494-2536